

**KESKO INVESTOR PRESENTATION** 

# GROWTH STRATEGY EXECUTION DRIVING GROWTH

November 2024

# **KESKO TODAY**

### **KEY FINANCIALS**

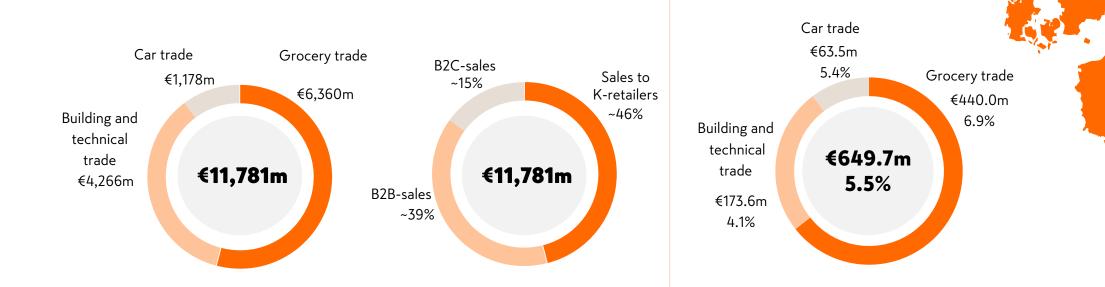
|  | Q3/2024           | 2023     |
|--|-------------------|----------|
| Net sales, € million                               | 11,781.4          | 11,783.8 |
| Operating profit, € million*                       | 649.7             | 712.0    |
| Operating margin, %*                               | 5.5               | 6.0      |
| Profit before tax, € million*                      | 544.8             | 630.4    |
| Cash flow from operating activities, $\in$ million | 1,049.6           | 1,049.5  |
| Return on capital employed, %*                     | 11.5              | 13.4     |
| Capital expenditure, € million                     | 725.3             | 678.9    |
| *comparable  | rolling 12 months |          |



# **KESKO SEGMENT KEY FIGURES**

NET SALES

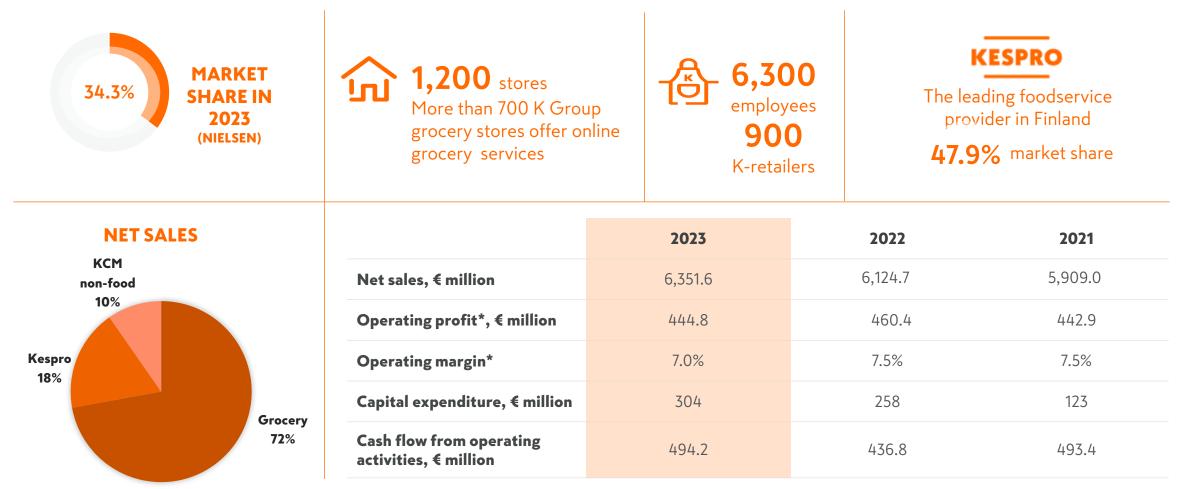
### **OPERATING PROFIT**



### **GROCERY TRADE**

# STRONG POSITION IN FINNISH FOOD TRADE YIELDING GOOD RESULTS

# **GROCERY TRADE DIVISION IN BRIEF**



# STRONG POSITION IN ALL AREAS OF FINNISH FOOD TRADE

### **K**CITYMARKET

**K**Supermarket **K**Market

# Strong No. 2 in Finnish grocery trade, with a market share of over 34%

- Finland's most extensive network of grocery stores, some 1,200 stores run by K-retailers
- Leading online grocery operator
- Some 1.6 million daily store visits by customers

- No. 1 in Finnish foodservice trade, with a market share of approx. 48%
- Finland's biggest online store for food, some 70% sales via digital channels
- Strong private labels, which account for over 50% of sales

Advanced common operations: sourcing, logistics and IT

# **GROCERY TRADE DIVISION** GROCERY STORE BUSINESS



## In brief:

Operates in Finland, business comprises three grocery store chains with some 1,200 stores across the country operated by nearly 900 K-retailer entrepreneurs. Three different store formats. Also online grocery services and popular private label products. Accounts for 82% of the division's net sales.

### **Customers:**

B2C trade: some 1.8 million daily customer encounters and 4.5 million weekly visits to digital channels. Over 3.3 million members of the K-Plussa customer loyalty programme.

## Key figures:

Net sales  ${\leqslant}5{,}196.7$  million; operating profit  ${\leqslant}369.8$  million; operating margin 7.1%



## Market and market shares:

Total Finnish grocery trade market €21–22 billion; Kesko the **second biggest operator** with a market share 34.3% (Nielsen). Market leader in Finnish online grocery.

## **Growth drivers:**

GDP, purchasing power, price competition, urbanisation and changes in population structure, customer data and insight.

## **Competitors and peers:**

Grocery store operators in Finland: S Group, Lidl International peers: Ahold Delhaize, Axfood, Coop Group, Tesco, Kroger, Carrefour



# **KESKO AND K-RETAILERS**

#### **KESKO**

Store concepts Chain selections, wholesale Responsible purchasing channels, purchasing alliances, logistics Own brands Data-driven management, customer data Marketing services Online stores Store chains Store sites Centralised services

(IT, financial administration, other support processes) Retailer reserves Wholesale, product strategy Chain agreement, chain steering Services and business support

K

Wholesale profit for Kesko

Chain fees based on net sales

Store site fees based on sales margin

Other cost-based fees



#### **K-RETAILERS**

Responsible for ensuring customer satisfaction, results and profitability in their stores

Store-specific business ideas based on customer data

Synergies from the multi-store model

Significant employers

Purchases from local businesses

Members of K-Retailers' Association

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The retailers pay a net sales-based chain fee and a sales margin-based store site fee to Kesko. Store site fees account for approximately half of the fees paid by retailers to Kesko. Other cost-based fees include those related to e.g. marketing, logistics and IT.

## **GROCERY TRADE DIVISION** FOODSERVICE BUSINESS



### In brief:

Operates in Finland, business comprises Kespro's foodservice wholesale with 13 cash-and-carry outlets and online sales (70% of total sales), a wide range of services and digital tools (e.g. training, menu development, reporting and forecasting), and Kespro's own brand products (50% of total sales).

### **Customers:**

B2B trade: restaurants, cafés, workplace cafeterias, hotels and public operators such as municipalities and hospitals. Lunch and cafeteria type of sales account for ~ 70% of Kespro's sales.

## Key figures:

Net sales  ${\leqslant}1{,}154.9$  million; operating profit  ${\leqslant}75.0$  million; operating margin 6.5%



## Market and market share:

Total Finnish foodservice market €2.5 billion; Kespro **the market leader** with a market share of ~ 48%.

## **Growth drivers:**

The growing popularity of eating out, GDP, purchasing power, price competition, urbanisation and changes in population structure.

## **Competitors and peers:**

Foodservice in Finland: Valio Aimo, Meira Nova, Metro-tukku International peers: Marr, Snabbgross, Sysco

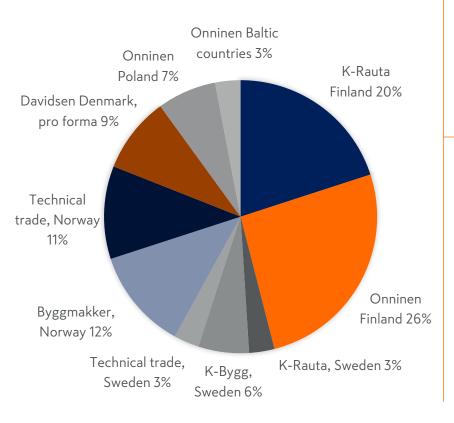


# BUILDING AND TECHNICAL TRADE

# A GOOD RESULT IN A CHALLENGING ECONOMIC CYCLE

# **BUILDING AND TECHNICAL TRADE IN BRIEF**

### **NET SALES**



Leading operator in building and technical trade in Northern Europe



B2B trade accounts for more than 80% of net sales

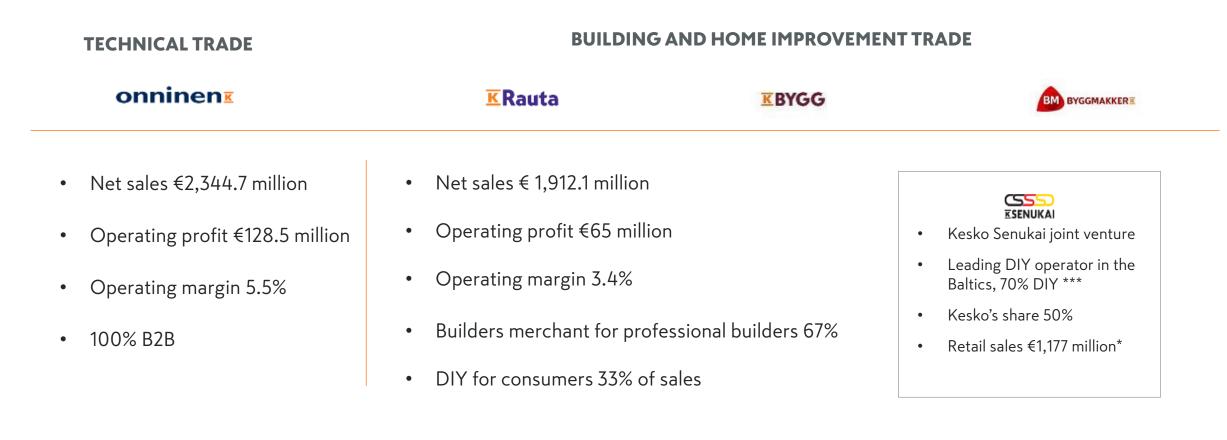
**Customer segments:** Technical professionals, professional builders and consumers **Number of employees:** some 6,100

|  | 2023  | 2022  | 2021  |
|--|-------|-------|-------|
| Net sales, € million                           | 4,193 | 4,591 | 4,172 |
| Operating profit*, € million                   | 212.5 | 323.8 | 296.1 |
| Operating margin*                              | 5.1%  | 7.1%  | 7.1%  |
| Capital expenditure, € million                 | 273.0 | 108.2 | 42.8  |
| Cash flow from operating activities, € million | 176.6 | 215.6 | 260.4 |



# LEADING PLAYER IN BUILDING AND TECHNICAL TRADE IN NORTHERN EUROPE

## Total retail sales of €6.0 billion\*, B2B accounts for over 80% of sales\*\*



# **BUILDING AND TECHNICAL TRADE**

## **TECHNICAL TRADE**



### In brief:

Operates in 7 countries. Kesko subsidiary Onninen offers technical wholesale products and services (offering varies between countries) in stores, online and via on-site solutions. Finland accounts for 53% of net sales

### **Customers:**

100% B2B trade – customers include technical contractors like plumbers and electricians, industry, infrastructure builders, and retailers

## Key figures:

Net sales €2,344.7 million; operating profit €128.5 million; operating margin 5.5%





Total market (est.) for 8 countries (incl. Denmark) €23 bn; Kesko's market shares Finland 45% (market leader), Sweden 10% (infra-structure), Norway 41% (electricals)\*, Poland 5%, Estonia 11%, Latvia 5%, Lithuania 3%

### **Growth drivers:**

Urbanisation, green transition, building and construction work becoming more technical and being outsourced to professionals, growing renovation need and infrastructure investment debt, digitalisation, market consolidation

## Competitors and peers:

Dahl, Ahlsell, Rexel, Grainger, Wurth, Sanistål, Elektroskandia, Solar



### **TECHNICAL TRADE**

# **STILL FURTHER POTENTIAL FOR GROWTH**

## Market size €23 billion

| <b>+</b>                                    | Technical trade |  |                         |                    |
|---|-----------------|--|-------------------------|--------------------|
| Retail market (€bn)                         | 3.3             |  | ÷                       | Technical trade    |
| Market share                                | 20 %            |  | <br>Retail market (€bn) | 2.6                |
| 1arket share of current<br>operating market | 41%*            |  | Market share            | 45%                |
| •   | Technical trade | the first of the second se |                         |                    |
| etail market (€bn)                          | 7.8             |  |                         | <b>T</b> I · I I I |
| larket share                                | 2%              |  |                         | Technical trade    |
| 1arket share of current                     |                 |  | Retail market (€bn)     | 2.1                |
| perating market                             | 10%**           |  | — Market share          | 11%, 5%, 3%        |
| •   | Technical trade |  |                         |                    |
| Retail market (€bn)                         | 3.5             |  | $\overline{}$           | Technical trade    |
|   |                 |  | Retail market (€bn)     | 6.0                |
|   |                 |  | Market share            | 5%                 |

and a

\*\* Sweden: Currently Kesko operates only in water & sewage and infra markets (SEG+RGF)

# **BUILDING AND TECHNICAL TRADE**

## **BUILDING AND HOME IMPROVEMENT**



### In brief:

Operates in 7 countries; offers products and services for building, renovation, garden, interior decoration and home furnishing through various store chains, including K-Rauta (FI), K-Bygg (SE), Byggmakker (NO), Kesko Senukai (Baltics), Davidsen (DK) as of 1 Feb. 2024; Finland 49% of net sales

## **Customers:**

68% building professionals, 32% consumers (DIY)

## Key figures:

Net sales €1,912.1 million; operating profit €65 million; operating margin 3.4%



## Market and market shares:

Total market (est.) for 8 countries (incl. Denmark) €25 bn; Kesko's market shares Finland 49% (market leader), Sweden 7%, Norway 13%, Baltic Countries 33%, entry to Denmark in 2024, market share 10%

## **Growth drivers:**

Urbanisation, green transition, building and construction work becoming more technical and being outsourced to professionals, growing renovation need and infrastructure investment debt, digitalisation, market consolidation

## Competitors and peers:

Stark, Beijer, Optimera, Mestergruppen, Bygma, Travis Perkins, Ferguson



### **BUILDING AND HOME IMPROVEMENT**

# SUCCESSFUL M&A CARRIED OUT - STILL FURTHER POSSIBILITIES

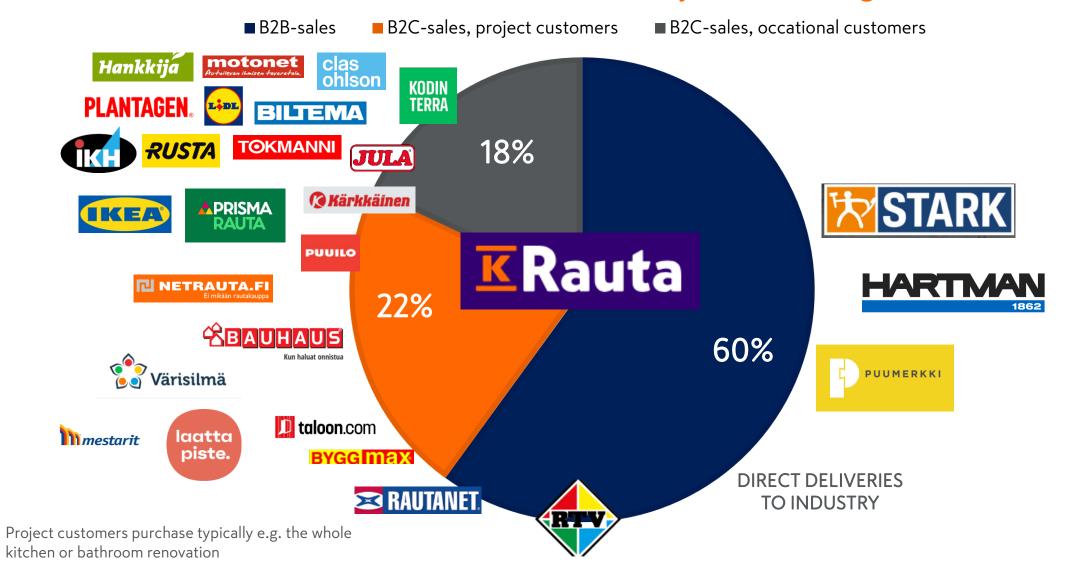
## Market size €21 billion

| +                                      | Professic<br>builders | onal Consumers |  |                     | - /                 |                 |
|--|-----------------------|----------------|--|---------------------|---------------------|-----------------|
| Retail market (€bn)                    | 3.7                   | 1.9            | A CAR AND A  | +                   | Protess<br>builders | ional Consumers |
| Market share 2023                      |                       | 13%            |  | Retail market (€bn) | 1.8                 | 1.0             |
|  |                       |                |  | Market share        |                     | 49%             |
| •                                      | Professic<br>builders | onal Consumers | and the second sec |                     |                     |                 |
| Retail market (€bn)                    | 3.6                   | 2.4            |  |                     |                     | onal Consumers  |
| Market share                           |                       | 7%             |  |                     | builders            |                 |
|  |                       |                |  | Retail market (€bn) |                     | 2.8             |
|  |                       |                |  | Market share        |                     | 33%             |
|  | Professio<br>builders | onal Consumers |  |                     |                     |                 |
| Retail market (€bn)                    | 3.2                   | 0.8            |  |                     |                     |                 |
| Market share                           |                       | 10%            |  |                     |                     |                 |
| ed on data from national builders' ass | ociations             |                |  |                     |                     |                 |

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# STRONG FOCUS ON B2B TRADE IN BUILDING AND HOME IMPROVEMENT TRADE ALSO IN FINLAND

Breakdown of K-Rauta Finland's sales by customer segments



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K

**CAR TRADE** 

# **GOOD RESULT IN CAR TRADE**

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# **CAR TRADE IN BRIEF**



- K-Auto is the leading and most interesting automotive company in Finland
- > Importing and sales of attractive and high-quality new cars.



Significant multi-brand used car sales in Finland.



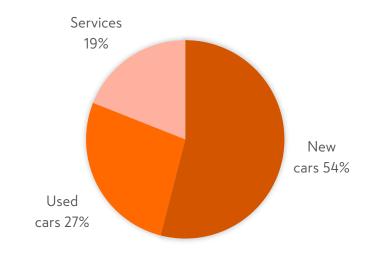
Comprehensive offering of car maintenance and repair services including nationwide K-Lataus EV charging network.

Number of employees: Approx. 1,500



|   | 2023  | 2022 | 2021  |
|---|-------|------|-------|
| Net sales, € million                              | 1,079 | 911  | 1,028 |
| Operating profit*, € million                      | 73    | 48   | 52    |
| Operating margin*                                 | 6.8%  | 5.3% | 5.1%  |
| Capital expenditure**, € million                  | 80    | 45   | 71    |
| Cash flow from operating activities,<br>€ million | 65    | 18   | 117   |
| *) Comparable **) Gross capex i.e. increases      |       |      |       |

### CAR TRADE NET SALES €1,079M



# **CAR TRADE**



### In brief:

Operates in Finland. The whole value chain - imports and sells Volkswagen Group car brands, sells used cars, and offers car-

- related services (e.g. servicing, leasing, EV charging).
- Division also includes two sports trade chains.

### **Customers:**

Primarily Finnish consumers, also companies when leasing cars

## **Key figures**:

Net sales €1,262.3 million; operating profit €82.6 million; operating margin 6.5%

Of which sports trade net sales €183.9m, operating profit €9.5m, operating margin 5.1%



## Market and market shares:

Total first registrations of new cars in Finland approx. 90,000 in 2023, of which Kesko's K-Auto accounted for some 15.1 %

## **Growth drivers:**

E-mobility, updating Finland's outdated vehicle stock, digitalisation changing customer behaviour and helping to improve operational efficiency, new competitors entering European markets

### **Competitors and peers:**

Car trade: Veho, Kamux, Hedin, Rinta-Jouppi, Wetteri Sports trade: XXL, Stadium





















# HIGHLIGHTS OF THE STRATEGY

# **KESKO IS AFFECTED BY VARIOUS MEGATRENDS**



### **INTEREST RATES & INFLATION**

- Weak consumer and business confidence
- Higher cost of capital
- Lower construction activity
- Price driven consumer behaviour

### **URBANISATION**

- Migration to growth centres
- Substantial infra and building debt
- Drives K's store site network development

### **CLIMATE CHANGE & GREEN TRANSITION**

- Energy efficiency and energy infrastructure investments
- Electric vehicle transition is expected to accelerate
- Increasing sustainability regulation

### **DEMOGRAPHIC CHANGES**

- Aging population increasing role of senior citizen customers
- Smaller households
- Immigration and availability of employees

### **EFFORTLESSNESS**

- Convenience emphasised in consumption habits – ready meals, eating in restaurants, express deliveries
- Increased individuality

### **DIGITALISATION & AI**

- Increasing need for high-class digital services
- Fully utilising the AI potential improving process efficiency, more personalised customer experience

# **KESKO GROWTH STRATEGY**

### THE LEADING AND MOST ATTRACTIVE TRADING SECTOR GROWTH COMPANY IN NORTHERN EUROPE



### PURPOSE TOWARDS BETTER TRADE EVERY DAY – CUSTOMER AND QUALITY IN EVERYTHING WE DO

PRINCIPLES

VISION



I SHOW THE PATH

I'M ALL IN

**I CREATE TRUST** 



# GROCERY TRADE: TARGET TO MAINTAIN GOOD PROFITABILITY AND GAIN MARKET SHARE

### **KEY ACTIONS:**

- **STRENGTHENING STORE SPECIFIC BUSINESS IDEAS:** Focusing on strengthening chosen competitive advantages and raising the level of stores.
- **DEVELOPING STORE SITE NETWORK:** Targeted investments in the store site network focusing on growth centres.
- **IMPROVING PRICE COMPETITIVENESS:** Strengthening price competitiveness with a systematic price program and improving price image.
- **CONTINUING GOOD DEVELOPMENT IN KESPRO:** Further strengthening Kespro's market-leading position.

### INVESTMENTS WILL HAVE A SLIGHT EFFECT ON PROFITABILITY.

## HOWEVER, EBIT DEVELOPMENT WILL BE STABLE AND PROFITABILITY CLEARLY ABOVE 6% DESPITE INVESTMENTS.

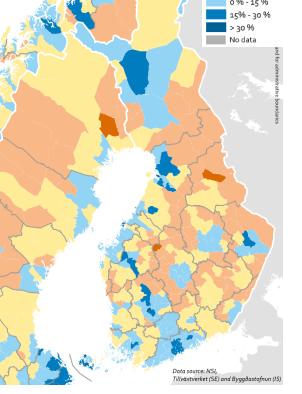


Population change

# GROCERY TRADE STORE SITE INVESTMENT FOCUS ON GROWTH CENTRES

Emphasising hypermarkets and other larger units

- Urbanisation is expected to accelerate in Finland
- Long-term store site investment program to ensure Kesko's competitiveness and market share development
- During up-coming years annual investments: €200M €250M per year
- Key targets:
  - To focus store site network in growth areas and larger units
  - To open new hypermarkets especially in Helsinki Metropolitan Area
  - To improve customer experience, sales efficiency and profitability of the stores
  - To improve online shopping experience
  - By the end of the decade, the store site network is renewed, in right locations and meets up-coming legislative requirements related to energy efficiency and greenhouse gases



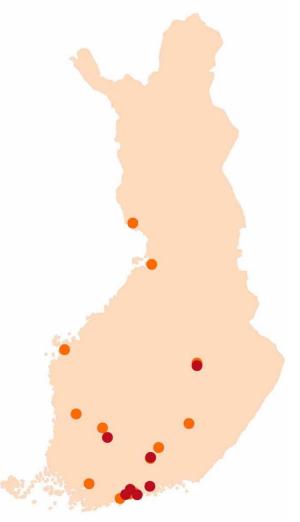
Population projection 2017-2040\* 🔊 Nordregio



## NEW HYPERMARKETS TO BE OPENED IN FINNISH GROWTH CENTRES

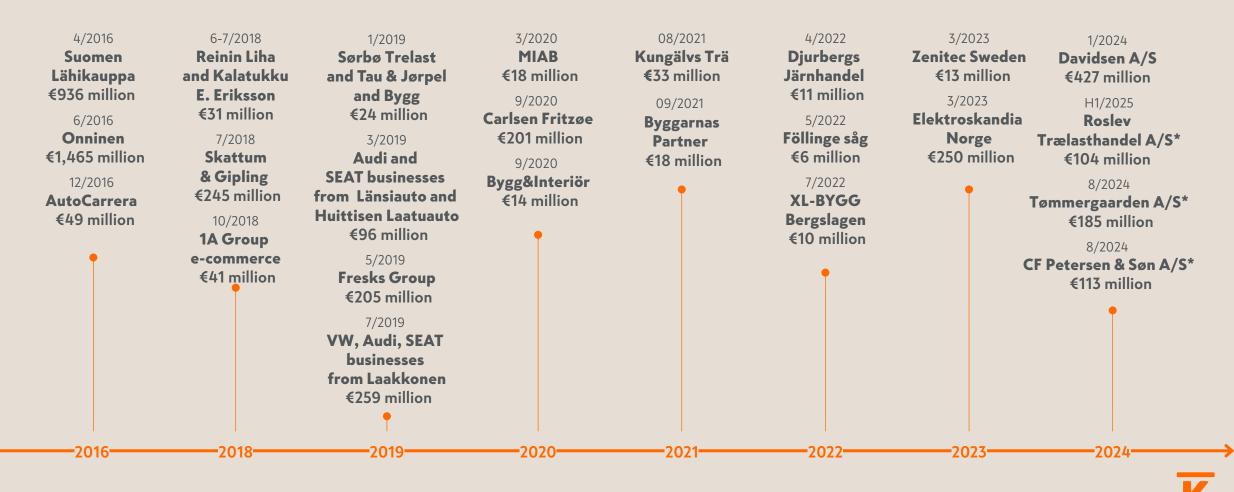
Several new growth centre hypermarkets in pipeline

- K-Supermarket Columbus in Eastern Helsinki to be converted into a K-Citymarket hypermarket in 2024
- New K-Citymarket in Lempäälä near Tampere in 2025
- New K-Citymarket in Lahti in autumn 2025, replacing K-Citymarket Paavola
- New K-Citymarket in Haapaniemi, Kuopio in 2026
- New K-Citymarket in Kivistö, Vantaa, Helsinki metropolitan area in 2026
- New K-Citymarket in Porvoo in spring 2027, replacing an outdated hypermarket
- New K-Citymarket in Espoon keskus in Finland's second biggest city Espoo in 2028
- In 2024, nearly 58 grocery stores to be updated and renovated, of which 13 hypermarkets
- Investments in store updates and new stores totalling €200-250 million in 2023, same store-site capex level to be expected in upcoming years





## ACQUISITIONS HAVE PLAYED A SIGNIFICANT ROLE IN INTERNATIONAL GROWTH

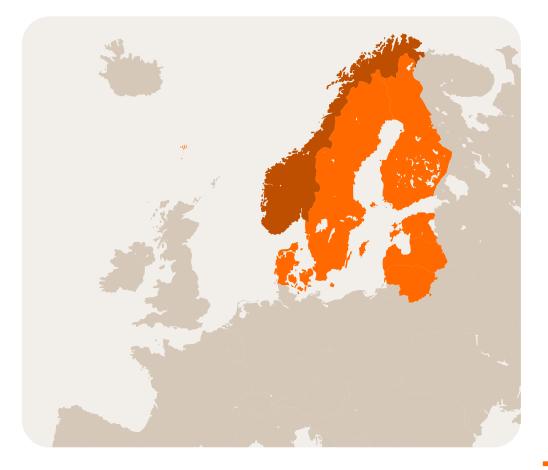


\*Announced 08/2024, the completion is subject to the approval of the competition authorities. The transactions are expected to be completed in H1/2025.

# ELEKTROSKANDIA STRENGTHENED ONNINEN'S POSITION IN TECHNICAL TRADE IN NORWAY

### ONNINEN NOW THE MARKET LEADER IN ELECTRICAL WHOLESALE IN NORWAY

- Kesko acquired Elektroskandia Norge in March 2023
- One of the most significant distributors of electricals in Norway
  - Net sales of some €250 million (2022)
  - Around 270 employees
- The deal made Onninen the market leader in electrical wholesale in Norway, with a market share of over 40%
- Green transition and technical requirements support demand for electrical products
- Integration now completed and full synergy potential starting to realise



## ENTRY TO DENMARK AN IMPORTANT STRATEGIC STEP

- Kesko has a consistent strategy in building and technical trade: to consolidate the market in Northern Europe and to be among the leading players in B2B business in each country
- The Danish market is not yet consolidated, great potential for growth organically and through acquisitions
- Downturn affects the construction business, but at the same time offers consolidation opportunities for an industrial operator like Kesko
- Kesko announced the acquisition of Davidsen in August 2023, and of three more builders' merchant companies, RoslevTrælasthandel, Tømmergaardenand CF Petersen & Søn, in August 2024

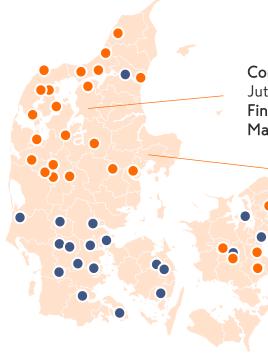


# **MARKET SHARE IN DANISH BUILDERS' MERCHANT** SET TO RISE FROM ~10% TO ~20% VIA ACQUISITIONS

## DAVIDSEN

### **KESKO SUBSIDIARY AS OF 1 FEB. 2024**

- Kesko acquired 90% of the • previously family-owned Davidsen Koncernen A/S, EV approx. €190 million
- **Company:** One of Denmark's • biggest building and home improvement trade operators, focus on B2B customers
- Financials: 2023 net sales . €427 million, operating profit €7 million (excl. IFRS 16)
- Market share: ~30% in Southern • Denmark, ~10% in the whole country; 23 stores (19 owned by Davidsen)



### ACQUISITIONS ANNOUNCED ON 14 AUGUST 2024 \*

### **TØMMERGAARDEN A/S**

**Company:** A builders' merchant focusing mainly on B2B customers in Northern and Central Jutland. Privately held, currently part of the XL Byg chain. Financials: 2023 net sales €185 million, operating profit €8 million (excl. IFRS 16) Market share: ~11% in Northern and Central Jutland, 17 fully-owned stores

### **ROSLEV TRÆLASTHANDEL A/S**

Company: A builders' merchant focusing on B2B customers in Central Jutland. Privately held, currently part of the XL Byg chain. **Financials:** 2023 net sales €104 million, operating profit €6 million (excl. IFRS 16)

**Market share:** ~9% in Central Jutland, 4 fully-owned stores

### **CF PETERSEN & SØN A/S**

Company: A builders' merchant focusing on B2B customers in Zealand. Privately held, currently part of the XL Byg chain.

**Financials:** 2023 net sales €113 million, operating profit €5 million (excl. IFRS 16) Market share: ~8% in Zealand, 5 fully-owned stores



## BUILDING AND TECHNICAL TRADE: FOCUSING ON SECURING PROFITABILITY AND GENERATING CASH FLOW

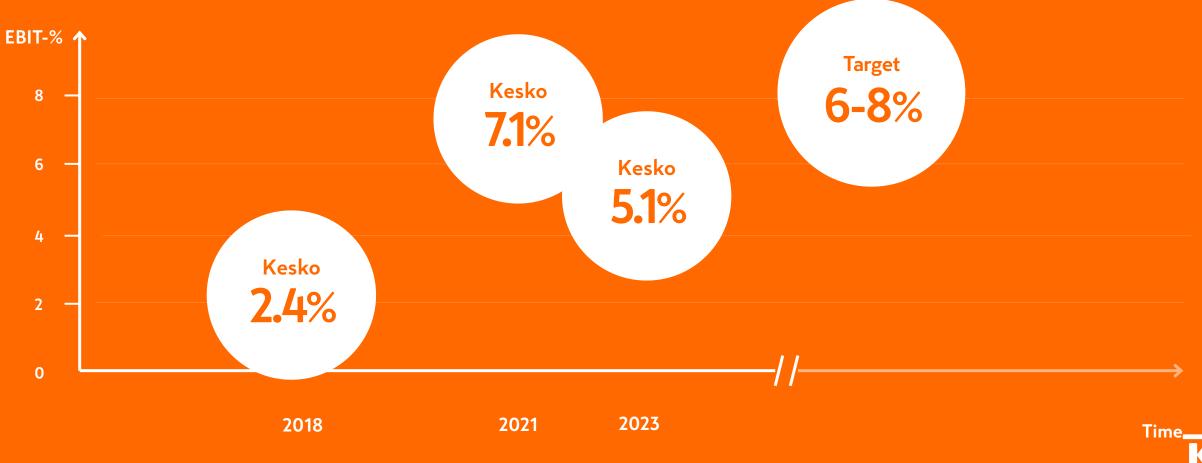
### **KEY ACTIONS:**

- **FINLAND:** Continuing growth and winning market share.
- **SWEDEN AND NORWAY:** Stabilising and improving business performance. Integration of acquired companies.
- **DENMARK:** Finalising the integration of Davidsen and improving performance through growth.
- **GROWTH THROUGH ACQUISITIONS:** M&A to boost profitable growth in Northern Europe.

### THE LONG-TERM STRATEGIC TARGET OF 6-8 % EBIT MARGIN IS STILL VALID.



# BUILDING AND TECHNICAL TRADE LONG-TERM EBIT-% TARGET INTACT



## CAR TRADE: FOCUSING ON PERFORMING BETTER THAN THE MARKET IN ALL BUSINESSES

### **KEY ACTIONS:**

### **CONTINUING WITH GROWTH STRATEGY:**

Major turnaround and continuous development establish a robust foundation for the next strategy period.

- MAINTAINING THE BALANCED BUSINESS PORTFOLIO: New cars, used cars and services.
- **COOPERATION WITH THE VOLKSWAGEN GROUP:** Continuing the good cooperation with Volkswagen Group and Porsche AG.
- Continuing as a strong market leader in sports trade.

**SOLID EBIT DEVELOPMENT** 

### **#1 IN BRAND AWARENESS AND PREFERENCE**



**CAR TRADE** 

# **KESKO'S FINANCIAL TARGETS INTACT**

|  | TARGET            | 2023  |
|--|-------------------|-------|
| OPERATING MARGIN,<br>COMPARABLE                                  | OVER 6%           | 6.0%  |
| RETURN ON CAPITAL<br>EMPLOYED, COMPARABLE, %                     | <b>OVER 14.5%</b> | 13.4% |
| INTEREST-BEARING NET<br>DEBT/EBITDA,<br>EXCLUDING IFRS 16 IMPACT | AT MAXIMUM 2.5    | 0.7   |



# SUSTAINABILITY IS INTEGRATED INTO OUR BUSINESS

## **SUSTAINABILITY STRATEGY**

### VISION

We enable sustainable choices for our customers and drive change throughout the value chain

### **FOCUS AREAS**

Climate and nature Value chain People Good governance

### **EXECUTION BY THE BUSINESS DIVISIONS**

Grocery trade

Building and technical trade

Car trade

### PROGRESS MEASURED USING INDICES AND ASSESSMENTS

Dow Jones Sustainability Indices, MSCI ESG, Sustainalytics, and CDP

## FOCUS AREAS AND KEY OBJECTIVES IN ESG

### WE ENABLE SUSTAINABLE CHOICES FOR OUR CUSTOMERS AND DRIVE CHANGE THROUGHOUT THE VALUE CHAIN



### **CLIMATE AND NATURE**

#### Achieving carbon neutral K Group

- Carbon neutrality by 2025 and zero emissions by 2030 in our own operations and transports
- Challenging our suppliers to set their CO<sub>2</sub> reduction targets
- Reducing emissions from the use of sold products

Kesko commits to reducing greenhouse gas emissions from its whole value chain to net zero by the year 2050.

#### Promoting biodiversity

• Continuing our biodiversity work by creating a biodiversity programme and setting goals for our biodiversity impacts

#### Enhancing circular economy

- Sustainable packaging for all our own brand products by 2025
- Reducing food waste by half by 2030



### **VALUE CHAIN**

#### Ensuring sustainability in the supply chain

- 100% of suppliers from high-risk countries audited for social responsibility
- Extending audits to take climate and environmental aspects into account

#### Enabling sustainable choices for our customers

- Increasing the share of sustainable products of net sales
- Making sustainable choices attractive through selections, data-based tools and communications

### Creating value for society through sustainable value chains

• Strengthening the Finnish food chain and security of supply



### **OUR PEOPLE**

Increasing the safety and wellbeing of our employees

- Supporting people's health, wellbeing and success
- Ultimate target zero injuries

Fostering diversity, inclusion and equal opportunities for our current and future employees

- Diversity and inclusion programmeEqual pay
- Gender equality on all levels of the organisation



### **GOOD GOVERNANCE**

Committing to K Code of Conduct

Remunerating based on sustainability performance

Strengthening sustainability competencies

Using data in a responsible and ethical way that creates value

### KESKO IS ONE OF THE MOST SUSTAINABLE TRADING SECTOR OPERATORS IN THE WORLD

Sustainability indices are key tools for investors to assess the ESG level of corporations

Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA













K

### FORERUNNER IN TRADING SECTOR DIGITALISATION

Using digitalisation to improve customer experience and make operations more efficient



Online and digital sales growing forcefully

Digital sales already €2.0 billion

Growth in online sales continues

Continuously improving online efficiency and customer experience



#### Data and analytics at the core of business operations

K Group's customer loyalty scheme in Finland has 3.3 million customers

Data-based store-specific business ideas and services

Extensive utilisation of data in everyday decision-making

Versatile data services to partners



Digitalisation of stores and processes proceeding at a fast pace

Easy-to-use tools to make store processes more efficient

Electronic shelf labels help improve customer satisfaction and make operations more efficient

Electronic in-store displays make stores even more effective marketing channels

Automation of supply chain and background processes

|   | ••• |
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#### Digitalisation increases customer loyalty

Targeted marketing

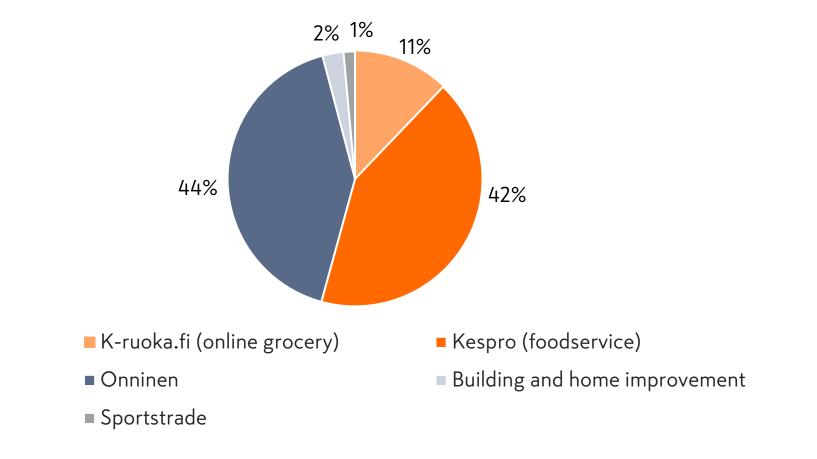
Personal benefits and offers

Digital Plussa money

Personal purchase trackers, e.g. carbon footprint calculator

Seamless customer experience irrespective of channel

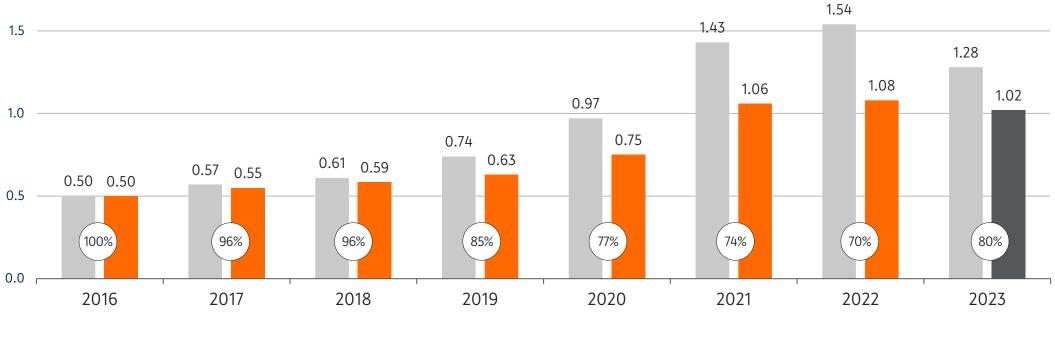
### **SALES VIA DIGITAL CHANNELS OVER €2.0 BILLION**



### DIVIDEND

Dividend for 2023: €1.02 / share, to be paid in four instalments.

**Kesko's dividend policy:** In the long-term, Kesko aims to distribute a steadily growing dividend of some 60-100% of its comparable earnings per share, taking into account the company's financial position and strategy.



Earnings per share

Dividend

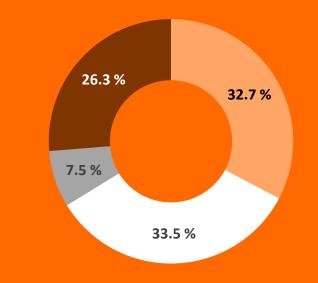
Accounting for share split

2016 comparable EPS, Group; 2017-2019 comparable EPS, continuing operations

### **NUMBER OF SHAREHOLDERS HAS GROWN**

### ~115,000 REGISTERED SHAREHOLDERS 115 000 105 000 85 000 75 000 65 000 55 000 45 000 35 000

#### **BALANCED OWNERSHIP STRUCTURE**



Nominee-registered, foreign ownership

- Finnish institutions
- K-Retailers' Association and related parties (19,5% of votes)
   Households

### JORMA RAUHALA APPOINTED KESKO'S PRESIDENT AND CEO AS OF 1 FEBRUARY 2024



MASTER OF SCIENCE (ECON.), BORN 1965 A STRONG TRACK-RECORD IN RESULT-DRIVEN LEADERSHIP A LONG CAREER IN KESKO WITH VARIOUS RESPONSIBILITIES

- Joined Kesko Corporation in 1992
- President of building and technical trade division since 2017
- President of grocery trade division 2013-2017
- Managing Director of Kespro 2007-2012

#### A MODERN APPROACHABLE LEADER

### **KESKO STRATEGY SUMMARY 2024-2026**

**# The portfolio will most likely stay as is** during 2024-2026. The focus is on maintaining and further developing current businesses.

**# Targeting growth and profitability improvement** as outlook strengthens in construction in 2025-2026.

**# In grocery trade, focusing on maintaining profitability and gaining market share.** Raising the level of store-specific business ideas, developing store site network and improving price competitiveness as main focus areas. Further strengthening Kespro's market-leading position.

**# In building and technical trade, focusing on securing profitability and generating cash flow.** Finland continues winning market share, Sweden and Norway will focus on integrating past acquisitions and driving profitability. Organic and M&A growth in Denmark.

# In car trade, continuing with growth strategy in new cars, used cars and services. Winning market in all businesses.

# Highlighting the importance of people and culture.

**# Balance sheet** moderately leveraged.



**KESKO INTERIM REPORT Q3/2024** 

## A TURN FOR THE BETTER IN BUILDING AND TECHNICAL TRADE

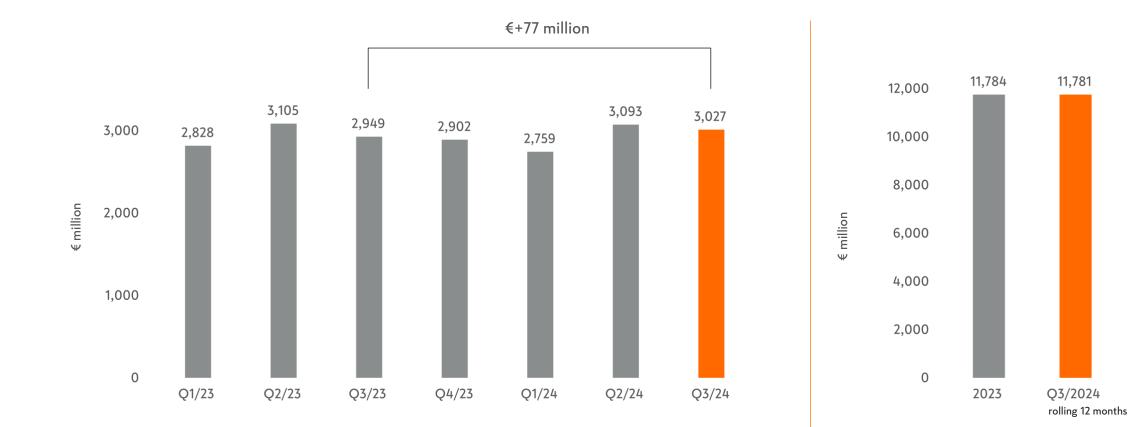
Jorma Rauhala President and CEO 30 October 2024

### **KEY EVENTS IN Q3/2024**

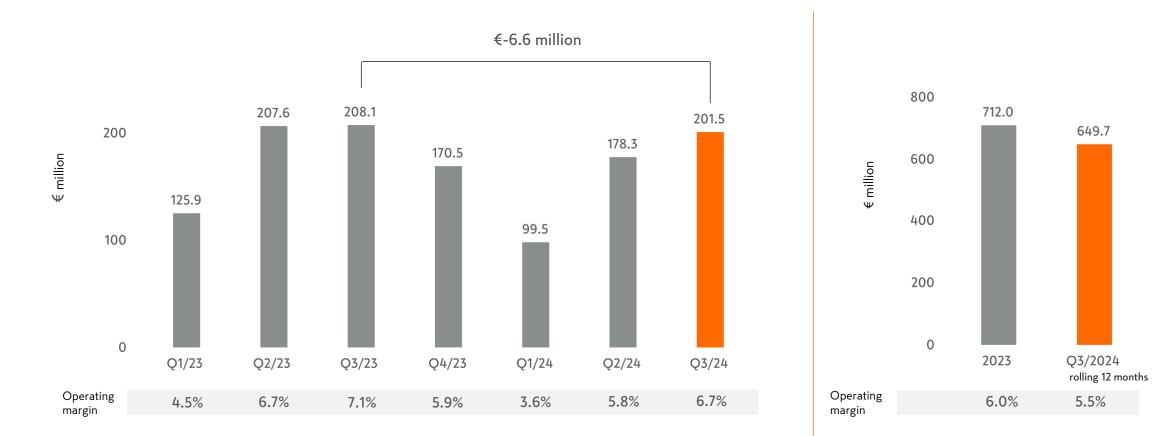
- Net sales increased, comparable operating profit decreased
- Building and technical trade net sales increased. A turnaround can be seen:
   year-on-year result increased for the first time in 8 quarters
- Grocery trade net sales increased, result flat year-on-year
- Car trade net sales and result decreased, profitability at a good level
- Kesko announced it will acquire three builders' merchants in Denmark: Roslev Trælasthandel, Tømmergaarden and CF Petersen & Søn. The combined net sales of the companies total approx. €400 million. Once the acquisitions are completed, Kesko's market share in Danish building and home improvement trade is set to rise to some 20%.
- Kesko issued a €300 million green bond, which will mature on 2 February 2030

| Q3/2024 | Q3/2023  |
|---------|--|
| 3,026.6 | 2,949.1  |
| -0.8    | -2.7   |
| 201.5   | 208.1  |
| 6.7     | 7.1  |
| 172.1   | 188.4  |
| 0.34    | 0.38   |
| 285.6   | 394.9  |
|         | 3,026.6<br>-0.8<br>201.5<br>6.7<br>172.1<br>0.34 |

### **NET SALES**



### **OPERATING PROFIT**



### **RETURN ON CAPITAL EMPLOYED**



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### **FINANCIAL POSITION** Increase in working capital impacted cash flow in Q3

|  | Q3/2024 | Q3/2023 |
|--|---------|---------|
| Cash flow from operating activities, $\in$ million                 | 285.6   | 394.9   |
| Liquid assets, € million   | 219.9   | 169.6   |
| Capital expenditure, € million                                     | 109.4   | 127.5   |
| Interest-bearing net debt excl. lease liabilities, $\in$ million   | 855.8   | 559.8   |
| Interest-bearing net debt / EBITDA (excl. IFRS 16 impact, rolling) | 1.2     | 0.7     |
| Lease liabilities, $\in$ million                                   | 2,011.7 | 1,994.2 |

### THE ONNELA LOGISTICS CENTRE

- The Onnela logistics centre in Hyvinkää, Finland is the biggest construction project in Kesko's history and a notable investment in future growth
- The centre will serve both Onninen's technical trade and K-Auto's spare parts business; implementation in stages from Q3/2025 onwards
- Once the centre is in full use by the end of 2026, it will notably improve Onninen's efficiency
- Timing for the construction has been good, and the project is estimated to come in under the original cost estimate (€300 million); total investment so far €174 million (end-Q3/2024)
- Capital obtained by Kesko through the issuance of green notes is used to finance the project
- Special attention has been paid to reducing energy consumption and carbon footprint, thus reducing costs and emissions over the property's long life cycle. The site will host e.g. some 100 geothermal wells and a solar power plant.



### **EXPENSES**

#### Expenses up due to the Davidsen acquisition and real estate costs

|  | Q3/2024 | Q3/2023 |
|--|---------|---------|
| Fixed costs, € million                 | 484.1   | 451.9   |
| - Employee benefit expenses, € million | 192.7   | 176.1   |
| - Other expenses, € million            | 149.9   | 140.5   |
| - Depreciation, € million              | 141.5   | 135.3   |
| Cost ratio, %                          | 16.0    | 15.3    |

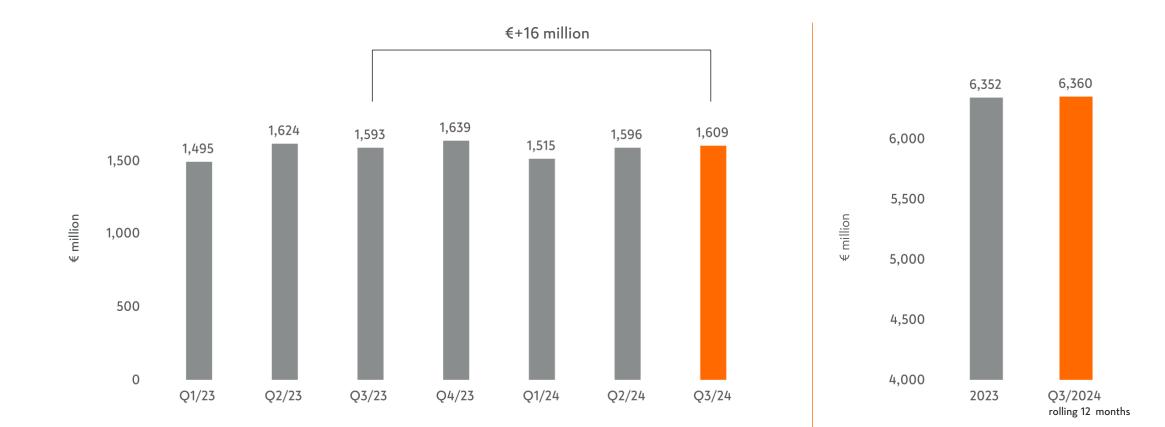
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#### **GROCERY TRADE**

### STABLE PERFORMANCE

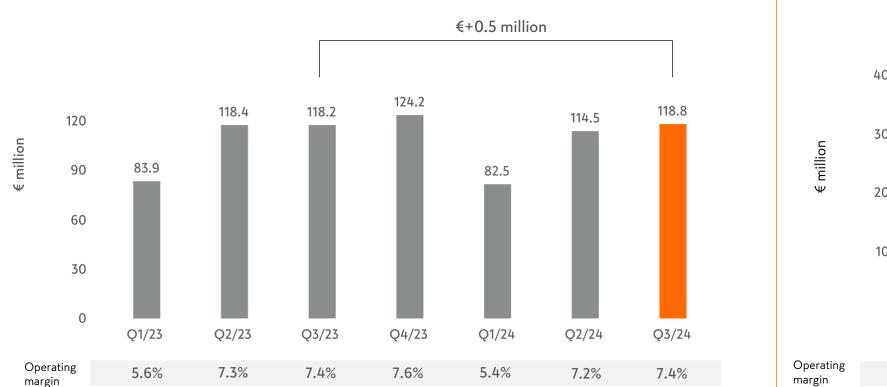


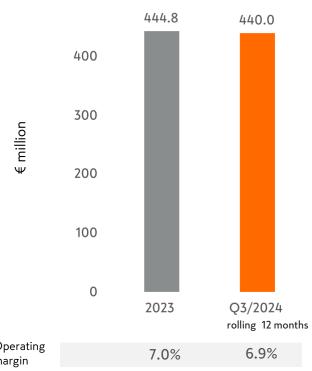
# GROCERY TRADE



#### **GROCERY TRADE**

### **OPERATING PROFIT**





### **KEY EVENTS IN GROCERY TRADE IN Q3**

- Net sales and profit increased, operating margin flat year-on-year
  - K Group grocery sales down by 0.1%
  - Kespro's net sales up by 3.1%, again exceeding market growth
  - K-Citymarket non-food sales down by 4.1%
- Online grocery sales up by 13.9% thanks to express deliveries
- Total grocery trade market growth approx. 1.5%, K Group sales performance slightly below the market
- Grocery price inflation in Finland approx. 0.4% (Statistics Finland, incl. VAT)
- Customer flows continued to grow thanks to campaigns, but average purchase down
- Media business and data utilisation supporting profitability



### STRATEGY EXECUTION PROCEEDING ACCORDING TO PLAN

- Key actions in grocery trade strategy in 2024-2026:
  - Strengthening store-specific business ideas
  - Developing our store site network
  - Improving price competitiveness
- Impact from stronger store-specific business ideas and investments in price set to become visible from early 2025 onwards
- Investments in the store network continue, impact set to become visible towards the end of Kesko's current strategy period
  - In 2024: 15 new and 44 remodelled stores, of which 7 new and 14 remodelled stores in Q4/2024
  - In 2025: 18 new and 46 remodelled stores



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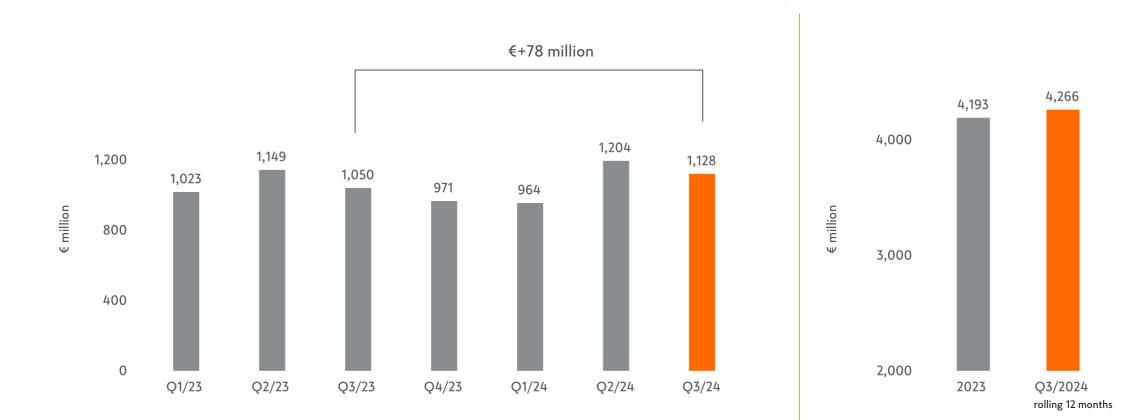
**BUILDING AND TECHNICAL TRADE** 

### BETTER-THAN-EXPECTED RESULT



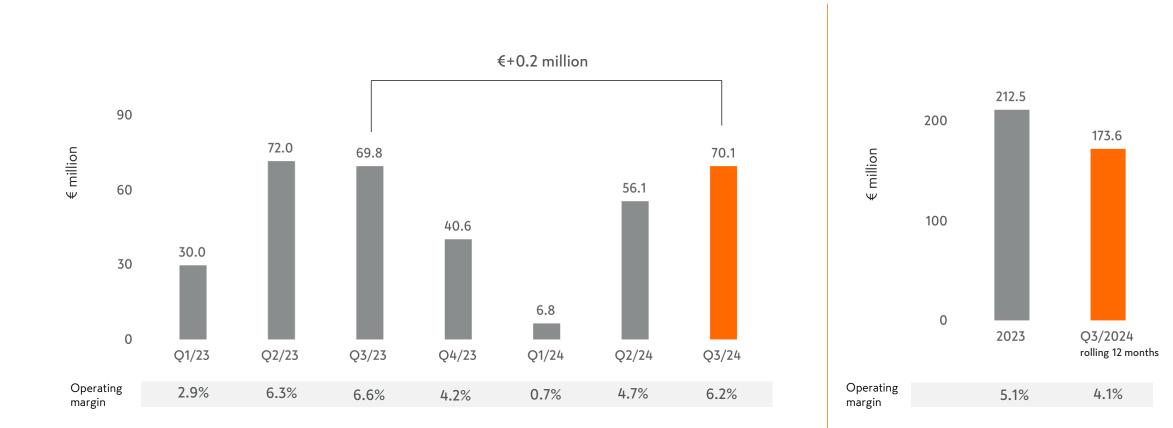
#### **BUILDING AND TECHNICAL TRADE**





#### **BUILDING AND TECHNICAL TRADE**

### **OPERATING PROFIT**



### KEY EVENTS IN BUILDING AND TECHNICAL TRADE IN Q3

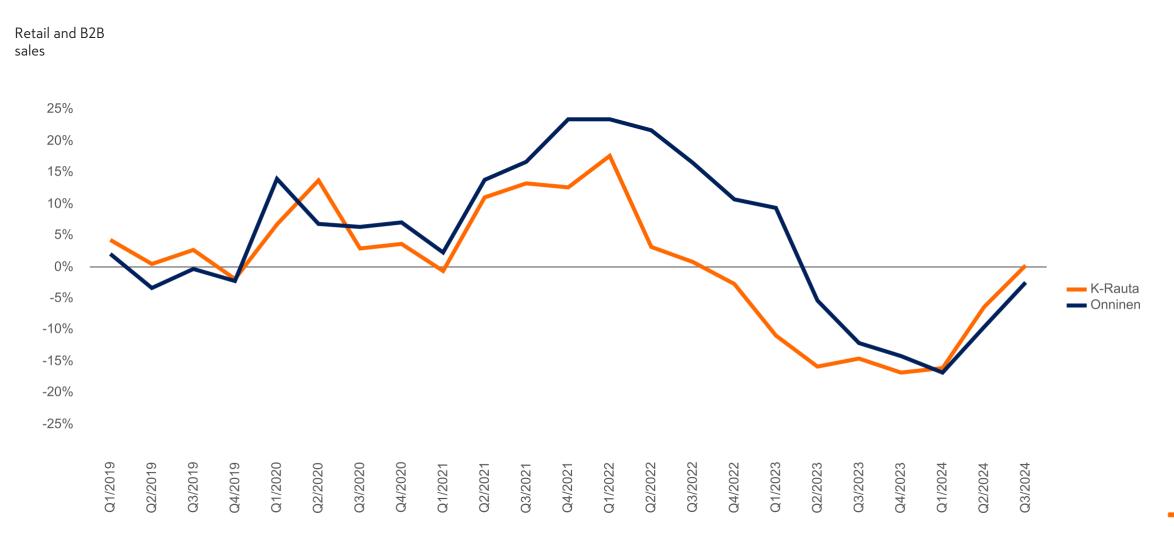
- Construction cycle still weak, but we have seen a turnaround: result for the division grew for the first time in eight quarters
- Sales have picked up in both building and home improvement trade and technical trade, but the market continues to be challenging
- Net sales and operating profit development better than anticipated
- Operating profit for Onninen Finland at last year's level, sales and profitability for solar power products have returned to normal levels
- In Norway, there have been logistics-related delays in the Elektroskandia integration process, while Byggmakker's sales slightly underperformed the market
- Increased focus on B2B trade in Sweden under the K-Bygg brand has proceeded according to plans
- Credit risk well under control, €0.5 million (€1.6 million) written down for trade receivables past due date
- Share of result from Kesko Senukai €4.8 million (€4.7 million)

Q3/2024 Q3/2023

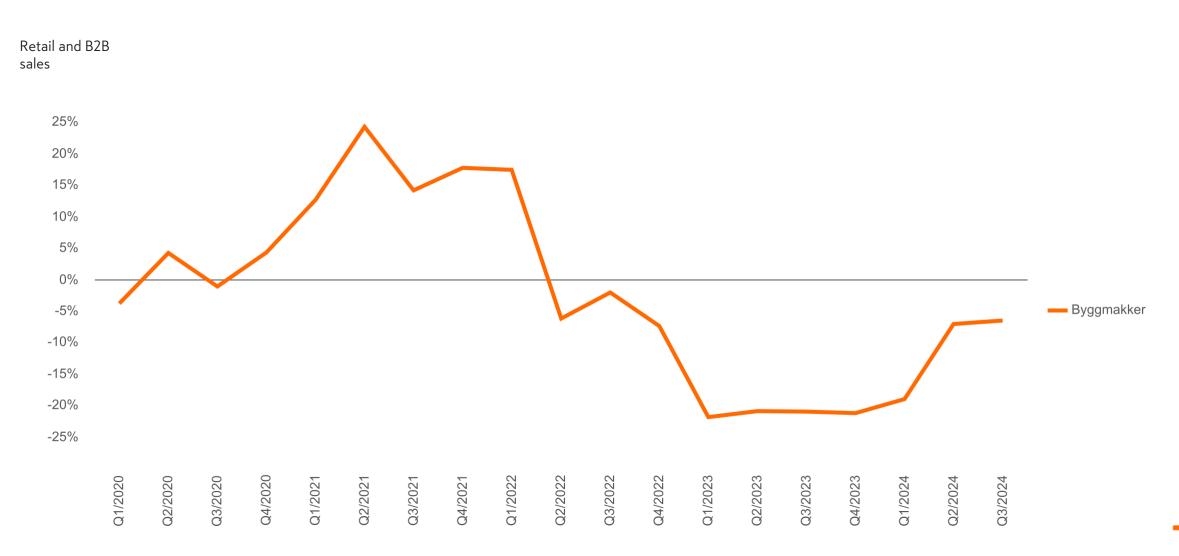
| Net sales, € million                 | 1,128.0 | 1,050.3 |
|--------------------------------------|---------|---------|
| Technical trade                      | 578.0   | 588.9   |
| Building & home<br>improvement trade | 567.0   | 477.3   |
| Operating profit*, €<br>million      | 70.1    | 69.8    |
| Technical trade                      | 35.7    | 37.7    |
| Building & home<br>improvement trade | 29.5    | 27.4    |
| Operating margin, %*                 | 6.2     | 6.6     |
| Technical trade                      | 6.2     | 6.4     |
| Building & home<br>improvement trade | 5.2     | 5.7     |

\*Comparable

### SALES OF K-RAUTA FINLAND AND ONNINEN FINLAND



### **BYGGMAKKER SALES IN 2020-2024**

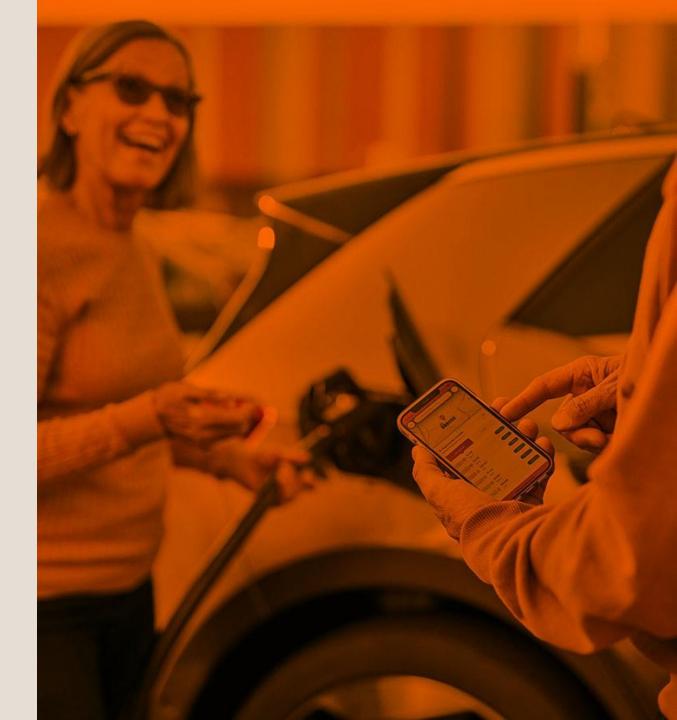


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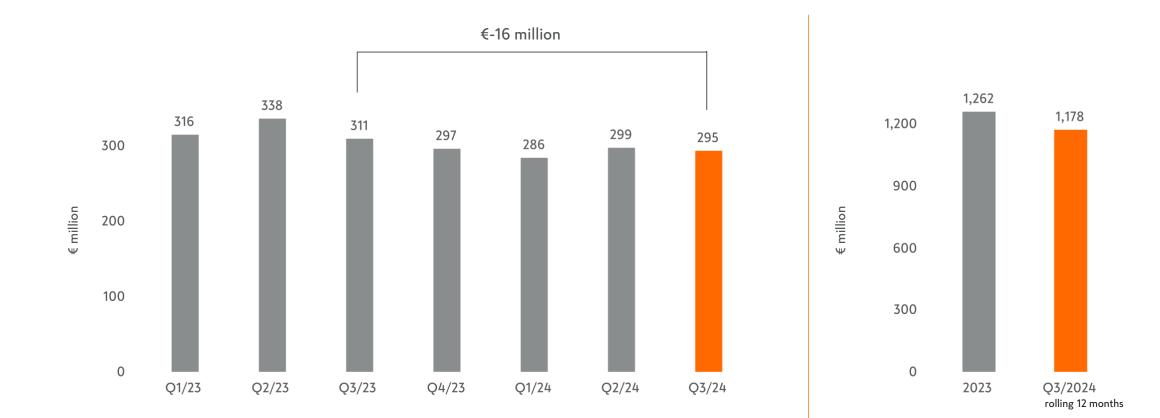
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**CAR TRADE** 

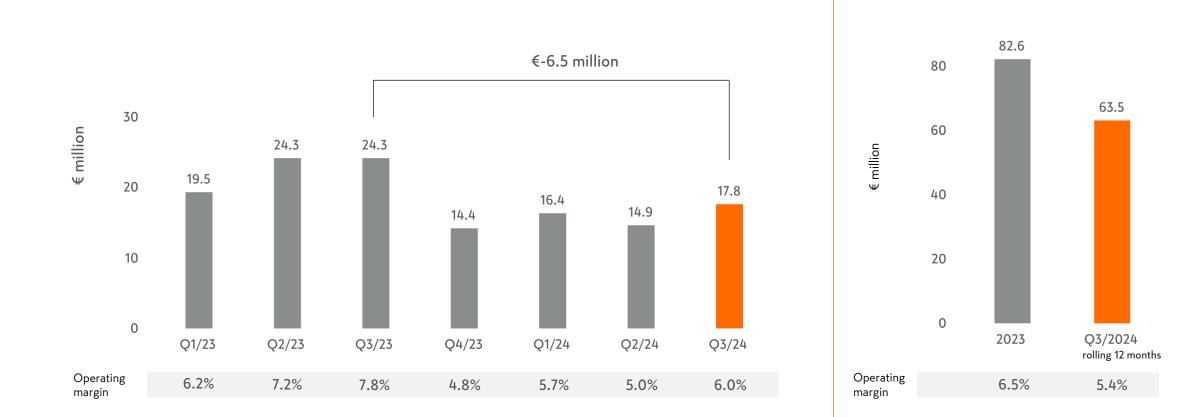
GOOD PERFORMANCE IN A CHALLENGING MARKET



# CAR TRADE



# CAR TRADE OPERATING PROFIT

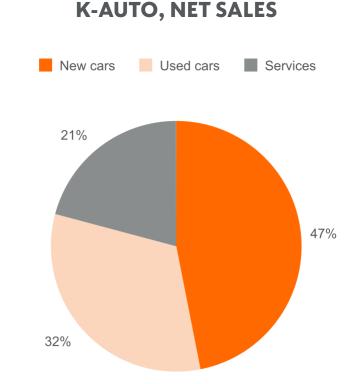


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65 Comparable figures Figures incl. sport trade

### **KEY EVENTS IN CAR TRADE IN Q3**

- Market demand for new cars muted, Q3 first registrations in Finland -24.4% (passenger cars and vans)
- Net sales and comparable operating profit decreased as market continued challenging, profitability remained at a good level
- New car sales down, but in new car orders, the share of brands represented by Kesko grew
- Used car sales up, K-Auto's market share strengthened significantly
- Service sales continued to grow
- Acquisition of Autotalo Lohja completed in September
- In sports trade, net sales and comparable operating profit increased and market share strengthened



Net sales for the division's car trade businesses, Q3/2024, rolling 12 months

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## PROFIT GUIDANCE FOR 2024 AND OUTLOOK FOR 2025



### **PROFIT GUIDANCE FOR 2024 (SPECIFIED)**

Kesko Group's profit guidance is given for the year 2024, in comparison with the year 2023.
Kesko's operating environment is estimated to remain challenging in 2024. Kesko's net sales and operating profit are estimated to remain at a good level in 2024 despite the challenges in the company's operating environment. Kesko estimates that its comparable operating profit in 2024 will amount to €630–680 million. Previously, the comparable operating profit was estimated to amount to €620-680 million. The profit guidance specification is based on third-quarter profit development in building and technical trade.

### **OUTLOOK FOR 2025**

Kesko's operating environment is estimated to improve in 2025, and Kesko's comparable operating profit is also estimated to improve in 2025.

In grocery trade, B2C trade and the foodservice market are estimated to remain stable. In 2025, the comparable operating margin for the grocery trade division is estimated to stay clearly above 6% despite the investments in price and the store site network in accordance with Kesko's strategy for 2024-2026.

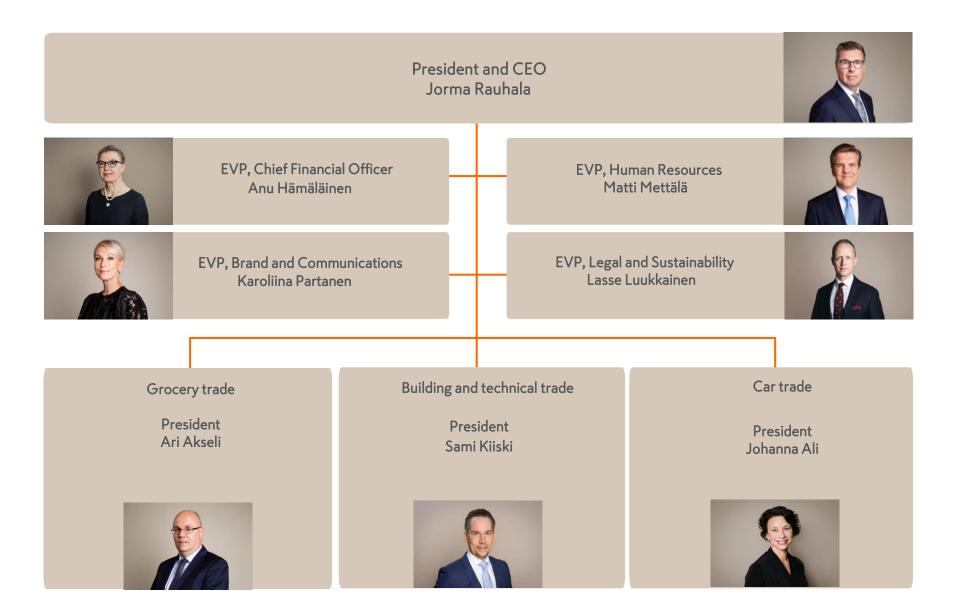
In building and technical trade, the cycle is expected to improve in 2025 from the historically low levels. Profitability in the building and technical trade division is estimated to improve on 2024.

In car trade, new car orders are expected to stay at a low level in 2025. Demand for used cars and services is estimated to remain good. Profitability for the car trade division is estimated to remain at a good level in 2025 despite weak demand for new cars.

## MANAGEMENT AND IR CONTACT



### **KESKO GROUP MANAGEMENT BOARD**



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## **IR CONTACT**

Hanna Jaakkola Vice President, Investor Relations tel.+358 40 5666 070 <u>hanna.jaakkola@kesko.fi</u>

